



INFORMATION ON COVID19 MEASURES

We look forward to welcoming you to MultiStory!

To ensure a safe space for our artists, staff and everyone visiting we ask that you adhere to the following measures.

If you, or a member of your party, has symptoms of COVID19, receives a positive lateral flow or PCR test result or is instructed to isolate by NHS Track and Trace systems - **please do not attend**. Get in touch with us at multistory@gildedballoon.co.uk to discuss your exchange/refund options.

What you can do to keep safe

Physical Distancing: Follow physical distancing measures. Seating bubbles are marked to allow social distancing from other groups. Please follow signage and directions from event staff and stay in your bubble when watching the show or in the hospitality area.

One-way systems: Follow the one-way systems in place throughout the site. These are clearly marked.

Face Coverings: Wear your face mask at all times when moving around the site (unless you are medically exempt), this includes on arrival and when going to the toilet. You can remove your mask once you reach your seat.

Contact Tracing: Everyone is required to check in using the Check In Scotland app or QR code on arrival at the site.

Sanitising: There are alcohol-based hand sanitiser stations located throughout the site. We encourage you to use them regularly.

Travelling: Follow Scottish Government guidance on travel and transport. Further information can be found here:

<https://www.gov.scot/publications/coronavirus-covid-19-guidance-on-travel-and-transport/>

COVID testing: We strongly encourage you to take regular rapid lateral flow tests and before attending MultiStory to help stop the spread of COVID-19. This should be taken at home less than 48 hours before attending, and you should self-isolate with your household and seek a confirmatory PCR test if your result is positive. For more information on Lateral Flow Tests please visit:

<https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronav>

[irus-covid-19/test-and-protect/coronavirus-covid-19-get-a-test-if-you-do-not-have-symptoms](https://www.multistory.com/irus-covid-19/test-and-protect/coronavirus-covid-19-get-a-test-if-you-do-not-have-symptoms)

What we are doing to keep you safe

Seating in social bubbles: All seating areas are distanced apart from each other to allow physical distancing.

Table Service: We are operating table service only. Food and drink orders can be made via the QR code on your seat and your order will be delivered to you.

Cleaning: We are cleaning and disinfecting the site between each performance/booking and at other intervals throughout the day.

Staff: All event staff will be wearing appropriate PPE and have had in depth training on our COVID19 protocols.

If you have any questions about these measures, contact us at
multistory@gildedballoon.co.uk